

INDEX - VICs (VEHICLE INSTRUCTION CARD)

POLESTAR VEHICLES

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3	Polestar 2 ELECTRIC	5 seats / 5 door / saloon

VEHICLE INSTRUCTION CARD SUPPLEMENT

No responsibility is accepted for inaccuracies or misunderstanding caused by the wording of this guide. If in any doubt ask a member of staff for assistance.

ELECTRONIC PARKING BRAKE (EPB)

INFORMATION

Where fitted, the electronic parking brake replaces the mechanical handbrake and is designed to prevent the vehicle from accidentally rolling away. This system offers convenience and safety features in addition to those normally associated with a mechanical handbrake. Please refer to the primary Vehicle Instruction Guide for information about other functions.



LOCATION

The diagram above (labelled A) indicates an example of the electronic parking brake (located adjacent to the gear shift lever).

ACTIVATION

The EPB will normally auto activate. *If will also activate if seat belts are not being worn, or other safety critical events activate the system. To enable the system to function correctly, fasten seatbelts, and follow all recommended safety guidelines.* Press the P button when vehicle is stationary to manually apply the parking brake. The brake operates on the rear wheels only. Warning lamps on the instrument panel will light up to confirm its activation.

DEACTIVATION

The EPB will normally auto release. Depress the brake or accelerator pedal to auto release it, or press the switch (A) to manually release it. The associated warning lamps on instrument panel will go out to confirm its deactivation. *Note: seatbelts should be fastened, and luggage should not be placed on seats.*

WHEN DRIVING AWAY

The parking brake will deactivate automatically when driving away, and it also prevents the vehicle from rolling back unintentionally for a few seconds when starting on a gradient. This works by driving off in a normal way, the parking brake will automatically release and the vehicle will start moving in the desired direction.

On vehicles fitted with an automatic gear box, you can apply the parking brake when stopping briefly at traffic lights etc., to avoid the vehicle creeping forward. When you drive off the parking brake will be automatically released.

DEADLOCKS

Deadlock / safelock messages shown on the instrument display when the engine is turned off simply indicate that once you exit the vehicle and lock the doors, they're effectively deadlocked and anyone left in the car wouldn't be able to get out in the event of an emergency. The warning is nothing to worry about and is just a standard advisory message.

SEATBELT WARNING LIGHTS

A seatbelt warning light may illuminate when the engine is turned on. This may mean that the electronic parking brake (EPB) becomes auto activated to prevent vehicle movement. To deactivate these warning lights, and turn off the auto activation of the EPB in this instance, ensure all passengers fasten their seatbelts, and remove any luggage from on top of the seats. For safety secure all luggage inside the boot.

WARNING LIGHTS AND WHAT THEY MEAN

Don't panic! Despite seeing a new light pop-up on your instrument panel, unless it is red it is likely the car is still running fine, and while there may be a problem to attend to, proceed with confidence and patience.





RED indicates a potentially serious problem or safety issue. Attend to it! Red may also indicate an important reminder.

YELLOW or orange means something needs to be serviced or repaired soon. If it is flashing, it is important that you contact your rental agent for advice.

GREEN or blue is only telling you that a system is on or operating normally.

DRIVING RESTRICTIONS AND/OR CONDITIONS

Unless indicated otherwise by road traffic signs and/or local road regulations and/or dictated by weather conditions, the Highway Code states that provided always it is safe to do so, a passenger vehicle may be driven at the following MAXIMUM speeds (MPH):

Built-up area (street lit)	Elsewhere		Motorway
	Single carriageway	Dual carriageway	
			

Drivers are reminded that they are responsible for the consequences arising out of their failure to comply at all times with the requirements of any applicable Road Traffic Regulations, the Highway Code and/or to the road conditions prevailing at the time and in the locality through which they are driving the vehicle.

Europcar accepts no responsibility or liability for any costs, claims, penalties, fines or any other circumstances arising out of or in connection with the driver's failure to comply with all and any road restrictions and/or conditions.

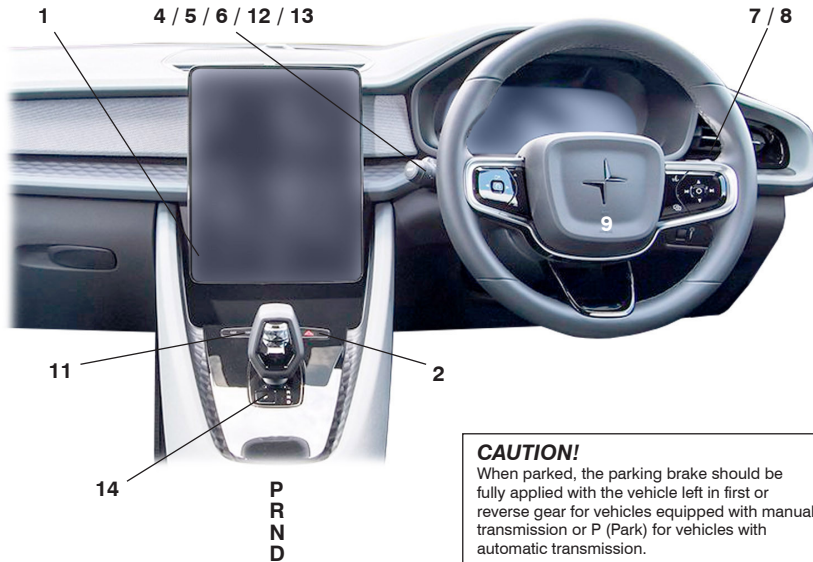
VEHICLE INSTRUCTION CARD

For assistance after an accident/incident, please call 0800 0280 999

For assistance after a breakdown or help with tyres or windscreens please refer to the numbers on the tax disc holder.

CONTROLS

- 1 Heating & Ventilation
- 2 Hazard Lights
- 3 N/a
- 4 Headlights
- 5 Sidelights
- 6 Indicators
- 7 Wipers
- 8 Rear Screen Wipers
- 9 Horn
- 10 Bonnet Release
- 11 Heated Rear Screen
- 12 Rear Fog Lamp
- 13 Front Fog Lamp
- 14 Parking Brake



TYRE PRESSURES (COLD)

Check tyre pressure regularly
Legal minimum tread depth is 1.6 mm

245/45 R19
245/40 R20

Check the tyre pressure table found on the inside of driver's door B-pillar (or fuel filler cap). Refer to the information label located on the driver's centre door pillar for the optimum pressures.

Vehicles may be fitted with an electronic tyre pressure monitor.

TYRE HELPLINE

In the event of having a punctured tyre please call the **Europcar Tyre Helpline 0800 0280 999** for ANY assistance.
NOTE: Vehicles are not usually supplied with a tyre repair kit (for vehicles that use this in lieu of a spare wheel).

CAUTION!

When parked, the parking brake should be fully applied with the vehicle left in first or reverse gear for vehicles equipped with manual transmission or P (Park) for vehicles with automatic transmission.

FUEL

Electric:
High voltage lithium ion battery.

Front wheel drive single motor (64kWh standard (273 mile range) or 78kWh (335 mile range) long range). 4WD dual-motor 78kWh battery, 298 mile range.

IN CASE OF BREAKDOWN

Use hazard lights. Attempt to park in a safe position.

Use an emergency phone rather than a mobile as emergency services will then know the location of the vehicle.

CHILD SEATS

Never use a child seat in a front passenger seat which is fitted with an active airbag (SRS). Follow all fitting instructions carefully.

Check seat positioning and security before use.

DRIVER'S SEAT



Vehicle specifications are subject to change. When the engine is turned off, electrical items such as door mirrors and windows, etc will not operate.

This vehicle does not include any printed manufacturer handbooks or manuals.

USEFUL INFORMATION ABOUT YOUR VEHICLE

- Locking doors?** — Remote / keyless entry and central deadlocking. Lock/unlock doors and tailgate using two key types: standard key fob and buttonless key tag. Doors auto lock on driving.
- Anti-theft?** — Vehicles are fitted with an alarm system. Visible VIN. Passive arming of electronic immobiliser.
- Opening tailgate?** — Centrally locked. Remote boot release button on lower right of dashboard. Key fob unlocking: Short press unlocks boot, doors still lock and alarm is on. Boot auto re-locks within 2 minutes if not opened. Long press - tailgate is unlocked and opened, side doors remain locked and alarm is on. hands-free tailgate. Extra underfloor boot storage plus bonnet storage.
- Door mirrors?** — Electric internal adjustment operated via control switches on the driver's door.
- Opening windows?** — Electric front and rear operated via control switches on the driver's door.
- Opening sunroof?** — If fitted: electric glass panoramic sunroof with sunblind, operated by roof mounted switchgear.
- Child door locks?** — Use the key blade to turn the knob on edge of the rear doors, for each door - twist to horizontal position to activate, turn to vertical position to enable normal opening. OR press the electric child lock button on the driver's door - a lamp lights when system is active.
- Starting/driving?** — The touchscreen powers on when entering the vehicle. **STARTING:** Move the gear selector to select N for neutral, R for reverse or D for drive. To select R, N or D, wear the seatbelt and depress the brake pedal, then move gear selector. Auto deactivate parking brake by selecting D or R on gear selector. To start - wear seatbelt and depress the brake pedal. Select gear. Release brake pedal. The vehicle auto switches off when parking brake is active and driver's door is opened, or when **Power Off** is selected from the *More > Power Off Car* on the centre display (to restart press *play/pause button* under the centre display). **DRIVING:** Gently press the accelerator to move the vehicle. Vehicle features auto engine start/stop technology whereby the electric motor switches off when the vehicle is motionless, neutral gear is selected, and foot pedals are not depressed (and brake will auto engage), just depress accelerator to instantly restart. **PARKING BRAKE:** P - press the button to activate the parking brake (use P before locking and alarming the vehicle). Auto deactivate parking brake by selecting D or R on gear selector.
- Battery charging ?** — **CHARGING OPTIONS:** Charging via a 3 pin wall socket (Mode 2) is not recommended for regular charging. Use Mode 3 charging cable for AC charging stations - used for regular charging. Fast DC Charging (CCS Combined Charging System) stations - used for occasional charging from 0-30%. **Stop charging and unlock the charging input cable prior to disconnection.** High or low environment temperature, as well as battery use and age will affect charging times and battery performance. **AC CHARGING:** Charging port located under flap on rear nearside. **Switch off car prior to charging.** Do not wash vehicle with charging port open. Plug cable into charging station. Lightly press rear edge of charge port flap to open. Remove charge handle cover and press into charge port. LED lamps will then illuminate. Hold the plug until it is auto locked in position. The driver display will also indicate charging status. Ensure amperage on driver display is set for capacity of charging station (swipe display to set state of charge (SoC). Tap the padlock icon to unlock the cable to end charging in progress. Tap the + or - icons to set the correct amperage. Some charging stations may not be suitable to recharge the battery.) Cooling fans and condensation may operate and form during charging. **DC FAST CHARGING:** Switch off car. Follow previous instruction for cable connection. The DC charging station will perform an isolation before charging begins. Then the LEDs will illuminate and driver display will show status. **230V WALL SOCKET CHARGING:** Turn off vehicle. Connect cable to socket. Open charge port. Remove protective cover and press in handle until locked. Charging starts within 5 seconds. At end of charging press button next to input socket to release/unlock the cable, then disconnect from 230V supply. Note: Charging via this method will create a high electrical load on the domestic 230V plug fuse. **CHARGING TIME:** 64kWh battery 10-80% in 30 minutes (with 116kW charging); 78kWh battery 10-80% in 30 minutes (150kW charging). 50kW charging re-charges from 10-80% in 65 minutes. 150 kW charging from 10-80% in 35 minutes. 7kW home 0-100% charging takes 12 hours for 78kWh battery using a 7kW charger. 3-pin charging takes 23 hours to trickle charge. Single phase 16A 3.6kW charging in 24 hours. Three phase 10A 6.8kW charging in 14 hours. **LED CHARGE STATUS:** White - normal; Amber flashing - charging to be interrupted; Yellow - waiting to charge; Green flashing - charging; Green - charge complete; Red - fault (unplug, wait 1 minute and plug in again); Red flashing - car is locked / key not detected during unlocking; Blue - scheduled charging activated. **STOPPING CHARGING:** press button next to charging handle to stop charging (or touch the centre display unlock icon, or use DC fast charger station interface). Cable will be unlocked/released. Unplug cable. Close flap. Unplug from charging station. **REGENERATIVE BRAKING:** whenever the accelerator is not depressed whilst driving surplus energy may be fed back to the battery. **RANGE INDICATION** is only an estimation and is indicative only. Range is dependent on battery condition, driving style, driving conditions, use of infotainment and climate control systems, etc.
- Opening bonnet?** — Centrally locked. Open using the handle in the passenger compartment and the handle under the front edge of the bonnet.
- Rear seats?** — The rear seat is divided into 60:40 sections which can be folded separately. To release the seat press the seat unlocking catch and fold the seat down. To return the seat to normal use, raise the seat and push it firmly to engage the seat lock. Check it is locked before using the seat.
- Spare tyre?** — Vehicles are not normally supplied with a spare tyre or tyre repair kit. **For any assistance in the event of having a punctured tyre, or should the vehicle not be supplied with a spare wheel and tyre or a tyre repair kit, please call the Europcar Tyre Helpline 0800 0280 999.**