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**Farizon selects Europcar to manage
vehicle replacement service**
**Fleet of SV large vans will maintain the Farizon brand experience if a
customer's own vehicle needs repairs**

Farizon, the wholly-owned subsidiary of Geely Holding Group, has selected Europcar Mobility Group UK to provide a vehicle replacement service for Farizon customers. Working alongside Farizon's roadside assistance provider, the AA, the partnership capitalises on Europcar's wealth of electric vehicle experience and is underpinned by its market-leading Delivery & Collection service.

Farizon drivers benefit from four years' free [roadside assistance from the AA](#). In the event that a customer's vehicle cannot be repaired at the roadside, a replacement vehicle will be provided within two days of the incident. The vehicle replacement service will run for the length of the customer's warranty, with a four-year / 120,000-mile warranty included with the SV, and a five year / 120,000-mile warranty with the V7E.

Andrew Grigor, Head of Aftersales at Farizon Auto UK says this approach is critical to maintain the brand experience and build customer satisfaction: "While our vans are built for business, we've set out to ensure our aftersales offering provides the service our fleet and retail customers expect. With a track record of exceptional reliability, comprehensive AA roadside assistance, and next-day parts supply via DHL, it's unlikely our customer's vans will ever be off the road for long. This latest partnership with Europcar will provide further confidence to current and future customers, as more convert to electric vans."

"With its commitment to electric mobility, as well as its strong reputation in the insurance and roadside assistance replacement vehicle sector, we identified Europcar as the best partner to help us deliver a vehicle replacement service."

The Europcar Delivery & Collection service is central to the service it provides in the roadside assistance sector, removing the need for customers to go to a branch at the beginning and end of a rental. Europcar is holding a fleet of Farizon SV L1H1 models at key locations around the UK which means it will be able to swiftly deliver vans when needed. . And with over 70% of its network equipped with electric vehicle charging, vehicles will be provided at least 80% charged at the start of the rental¹.

Tom Middleditch, Sustainability spokesperson at Europcar added "Demonstrating our clear commitment to achieving net zero tailpipe emissions, Europcar is excited to be supporting

¹ At least 80% charged when it leaves the Europcar branch - less whatever is used in delivery distance for the customer

new entrants to the market such as Farizon. By ringfencing a Farizon SV fleet, businesses that have made the move to electric with Farizon will have the peace of mind that a replacement vehicle will be delivered to the driver wherever they are in the country.

“Being without their vehicle can be a very stressful time for any driver, but when it impacts their ability to carry out their job the pressure is even greater. Having rapid access to a replacement is invaluable for the overall customer experience, getting drivers back to work as quickly as possible and with very little downtime. And we believe this is critical to building confidence in the wider electric mobility ecosystem as well as creating a positive brand experience that will help Farizon keep customer satisfaction high.”

Loaded with kit

The Farizon SV features a host of advanced innovations, including drive-by-wire technology and cell-to-pack battery packaging, which combine to deliver market-leading real-world versatility and performance. With a payload of up to 1,365 kg, load space up to 13 m³, and an ultra-low loading height of just 550 mm, the SV continues to set a new benchmark in the medium-to-large van sector.

The van is available with the option of 67 kWh, 83 kWh or 106 kWh batteries, and its efficient, all-electric powertrain produces 170 kW (231 PS) of power and 336 Nm of torque. The SV delivers a WLTP range of up to 247 miles (WLTP combined cycle), while a 20 to 80 per cent top-up charge can be completed in as little as 36 minutes.

The Farizon SV has also earned the highest five-star safety rating from Euro NCAP and was a 2026 International Van of the Year finalist.



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Notes to Editors

About Europcar Mobility Group

Europcar Mobility Group is a global mobility player, with 75 years of mobility services expertise and a leading position in Europe.

"We help to change the way you move" is what we stand for and brings us together. More than ever, we're committed to delivering simple, seamless, innovative solutions that make mobility easy, enjoyable and increasingly eco-friendly.

To do this, we offer to individuals and businesses a wide range of car and van rental services, be it for a few hours, a few days, a week, a month or more, on-demand or on subscription, relying on a fleet of more than 280.000 vehicles, equipped with the latest engines including an increasing share of electric vehicles.

Our brands address differentiated needs, use cases and expectations: Europcar® - a global leader of car rental and light commercial vehicle rental, Goldcar® - a frontrunner at providing low-cost car rental services in Europe, Fox-Rent-A-Car®, one of the main players in the car rental market in the US, with a "value for money" positioning, and Euromobil®, a German car rental player. The Group also operates the "myEuropcar" platform for vehicle subscription.

Customers' satisfaction is at the heart of the Group's ambition and that of our more than 9,000 employees, everywhere we deliver our mobility solutions, thanks to a strong network in over 130 countries (including 15 wholly owned subsidiaries completed by franchisees and alliance partners).

More info: www.europcar-mobility-group.com