

RECOMMENDED TARIFF & ADDITIONAL CHARGE GUIDE

Extract of **Tariff & Additional Charge Guide**. Rest of conditions available in your confirmation email or at your Europcar Station and on www.europcar.es

May 2024
I.V.A./I.G.I.C. Includot: 21% Mainland and Balearic Island / 15% Canary Island

SERVICES FEES & ADMINISTRATION FEES	PRICE					
	Per Day			Max. Per Rental		
	MAINLAND	BALEARIC Island	CANARY Island	MAINLAND	BALEARIC Island	CANARY Island
YOUNG DRIVER SURCHARGE (applicable to drivers between the ages of 21 and 24)	22,20 €	22,20 €	21,10 €	215,38 €	215,38 €	204,70 €
ENVIRONMENTAL CONTRIBUTION	0,61 €	0,61 €	0,58 €			
ADDITIONAL DRIVER SURCHARGE	15,00 €	15,00 €	15,00 €	90,00 €	90,00 €	90,00 €
FAST & GO SERVICE				30,25 €	30,25 €	28,75 €
REFUELLING SERVICE CHARGE	This charge is derived from the refuelling of the tank. Fuel requires that the personnel has to transport the vehicle to the fuel station or implies costs of administration, control and maintenance of the fuel tanks.			30,25 €	30,25 €	28,75 €
SPECIAL CLEANING	LEVEL 1: Vehicles with excessive dirt that require a washing time not greater than 30 min without the need for special cleaning equipment. - Too many objects/garbage (bottles, cans, containers, paper, bags...) inside the vehicle. - Excessive surface dirt without becoming embedded.			LEVEL 1 - 36,30€	36,30 €	34,50 €
	LEVEL 2: Vehicles that require a washing time of more than 30 minutes and/or require special cleaning equipment. - Dirt embedded in the carpet or upholstery. - Hair on the upholstery (eg animal hair). - Vehicles with liquid (eg. oil, diesel...) spilled inside. - Vehicles coming from construction sites with abundant internal and external dirt (mud, concrete embedded in the bodywork...). - Large amount of sand inside.			LEVEL 2 CARS: 145,20€	145,20 €	138,00 €
				LEVEL 2 TRUCKS: 217,8€	217,80 €	207,00 €
EXCHANGE COMMISSION when PAYING WITH CREDIT CARD IN CURRENCY OTHER THAN EUR				3,25%		
BACKSEAT INSIDE THE VEHICLE and VAN				60,50 €		
	MAINLAND	BALEARIC Island	CANARY Island	REMARKS		
DELIVER AND/OR PICK UP THE VEHICLE WITHIN THE CITY LIMITS	30,54 €	30,54 €	29,03 €	Per Service	Per Service	Per Service
DELIVER AND/OR PICK UP THE VEHICLE OUT OF THE CITY LIMITS (ST KM included)	67,18 €	67,18€	63,84 €	Per Service 0,80€ additional KM	Per Service 0,80€ additional KM	Per Service 0,76€ additional KM
OUT OF OFFICE HOURS SERVICE	63,80 €	63,80 €	60,44 €	Per Service	Per Service	Per Service
TRAFFIC SANCTIONS ADMINISTRATION CHARGE				Per Sanction	Per Sanction	Per Sanction
DAMAGE RECORD MANAGEMENT CHARGE				This charge will be payable for every bulletin or disciplinary proceeding instructed by the competent authority in relation to the leased vehicle and due to events occurring during the lease period.		
	61,41 €	61,41 €	58,36 €	Per Damage Incident	Per Damage Incident	Per Damage Incident
DAMAGE CHARGE FAILURE TO DELIVER THE ACCIDENT REPORT (IAR)	92,12 €	92,12 €	87,55 €	Per Rental	Per Rental	Per Rental
BREAKDOWN ASSISTANCE ADMINISTRATION CHARGE				This charge will be applied, regardless of the eventual hiring of optional protections, in the event that the vehicle presents material damages that have occurred as a result of an accident during the rental period and the corresponding accident report is not presented and, where appropriate, the friendly declaration of accident at the end of the rental. The aforementioned charge will be charged by Europcar staff at the end of the rental agreement at the time of final settlement of the rental agreement. Notwithstanding the foregoing, the aforementioned charge will not be applicable in the cases of damages indicated below: (i) with respect to damages consisting of scratches on the vehicle of less than 15 cm, (ii) with respect to damages consisting of dents and scuffs from 2 cm to 10 cm in size, (iii) in chassis in glasses smaller than 10 mm, (iv) when the vehicle is delivered with a flat tire and (v) when the vehicle is not delivered in the proper cleaning conditions.		
	150,00 €	150,00 €	142,57 €	Per Service	Per Service	Per Service
EMS SERVICE (Emergency Management Service abroad)	126day, up to a maximum amount of 156€/rental			This charge will be payable where the Breakdown Assistance Company contracted by the Lessor has provided services during the lease period in order to attend to incidents which occur due to: (i) driver negligence or misuse of the vehicle by the Renter, (ii) loss of keys, breakdown or locking them within the vehicle, (iii) lack of fuel or refuelling with the incorrect fuel, (iv) recovery of vehicles from places or routes which are not suitable for driving or are not paved, (v) faulty installation of accessories in the vehicle by the Renter. However, this charge shall not be applicable in the aforementioned cases provided the Assistance Plus Protection has been contracted. However, this charge shall not apply in the event that the You has previously contacted the EMS service. Emergency Management Service abroad.		
Cross Border Fee	126day, up to a maximum amount of 156€/rental			This amount will be applied when you contract the EMS service to be able to drive in the Authorized Countries as stated in point 3 of our T&Cs. This service will apply only to Tourism Vehicles.		
Cross Border Penalty Non Authorized Countries Charge	300€/rental			This charge will be accrued in the event that You and / or the Driver circulate in the Authorized Countries without having contacted the EMS service. This charge shall apply only and exclusively to Tourism Vehicles.		
Complaint processing Fee	36,30€ for each intervention before the competent authority			For Tourist Vehicles, this charge will be accrued in the event that You and/or the Driver circulate in countries not included in the Authorized Countries. For Off-road Vehicles, Commercial Vehicles and/or Cargo Vans, this charge will be applied in the event that You and/or the Driver drive outside the Spanish peninsula territory.		
Recovery Vehicle Charge	363,00 €			This amount will be applied if you do not comply with your obligation of returning the vehicle, either at the termination of the Contract, or at Europcar's request, as a consequence of your breach of contract. This fee will be charged each time Europcar is required to intervene before the competent authority in order to file the corresponding complaint for misappropriation, or otherwise if it is necessary to do so.		

SUPPLEMENTS	PRICE PER RENTAL			
	MAINLAND	BALEARIC Island	CANARY Island	
AIRPORT SERVICE CHARGE (pick up the vehicle in any Airport)	52,76 €		52,74 €	50,14 €
SERVICE IN AVE TRAIN STATIONS	22,20 €			
SERVICE IN THE REST OF TRAIN STATIONS	12,00 €			
PORT SERVICE CHARGE	ROTA (Port)	BARCELONA (Port)	BIZA FORMENTERA (Port)	MENORCA (Port)
	30,25 €	72,60 €	12,10 €	12,10 €

COMPENSATION FOR ACCESSORIES LOST OR BROKEN / PENALTIES	PRICE PER RENTAL				REMARKS		
	MAINLAND	BALEARIC Island	CANARY Island		MAINLAND	BALEARIC Island	CANARY Island
REPLACEMENT COST FOR LOST/BROKEN CAR KEYS	Average (estimated)				Per accessory	Per accessory	Per accessory
WARNING TRIANGLES	18,18 €	18,18 €	18,08 €		Per accessory	Per accessory	Per accessory
REFLECTIVE SAFETY JACKET	14,50 €	14,53 €	12,85 €		Per accessory	Per accessory	Per accessory
BABY CHILD SEAT	96,85 €	96,85 €	90,85 €		Per accessory	Per accessory	Per accessory
BOOSTER	60,50 €	60,50 €	56,75 €		Per accessory	Per accessory	Per accessory
NAVIGATION SYSTEM	192,00 €	145,20 €	136,20 €		Per accessory	Per accessory	Per accessory
TABLET	250,00 €	250,00 €	250,00 €		Per accessory	Per accessory	Per accessory
VEHICLE DOCUMENTATION	12,10 €	12,10 €	10,70 €		Per accessory	Per accessory	Per accessory
CONNECTIVITY DEVICE	375,00 €	375,00 €	375,00 €		Per accessory	Per accessory	Per accessory
GPS DEVICE DISCONNECTION	100,00 €	100,00 €	100,00 €		Per accessory	Per accessory	Per accessory
PUBLIC CHARGING CABLE (electric hybrid vehicles- EV- PHEV)	383,00 €	383,00 €	345,00 €		This charge will be applied if at the time of return of the vehicle by the customer the charging cable is not returned to the public network or is returned in poor condition or is unusable.		
DOMESTIC CHARGING CABLE (electric hybrid vehicles- EV- PHEV)	363,00 €	363,00 €	345,00 €		This charge will apply if at the time of return of the vehicle by the customer the charging cable is not returned to the domestic network, or is returned in poor condition because it is unusable.		
IMPROPER USE OF ELECTRIC CHARGERS ON PUBLIC STREETS	1,00 €	1,00 €	1,00 €		This charge will be applied in case the vehicle is not unplugged from the power pole after having reached 100% of its total charge.		
Cancellation Fee	50,00 €	50,00 €	50,00 €		This charge will be applied if your reservation is cancelled less than 48 hours in advance. You will be charged up to a maximum of 50 Euros.		
NO SHOW FEE (no show)	95	95	95	95	This charge will be payable if you have provided your credit card details to guarantee your booking and fail to collect the vehicle at the time of pick-up or a no show fee of a maximum of 95 € will be charged except in the case of Van & Trucks whose amount have been indicated *150.		
	Per Day			Max. per Rental			
ADDITIONAL SERVICES	MAINLAND	BALEARIC Island	CANARY Island		MAINLAND	BALEARIC Island	CANARY Island
DIESEL VEHICLE CHARGE	6,90 €	6,90 €	6,43 €		24,20 €	24,20 €	22,70 €

Note: Different conditions may apply to corporate customers with individual commercial agreements in force.