



RECOMMENDED TARIFF & ADDITIONAL CHARGE GUIDE

Extract of Tariff & Additional Charge Guide. Rest of conditions available in your confirmation email and/or at Europcar Station and on www.europcar.es

June 2024
I.V.A 11.01.C Included: 21% Mainland and Balearic Island / 15% Canary Island

	PRICE					
	Per Day			Per Per Month		
	MAINLAND	BALBAERIC Island	CANARY Island	MAINLAND	BALBAERIC Island	CANARY Island
SERVICES FEES & ADMINISTRATION FEES						
YOUNG DRIVER SURCHARGE (applicable to drivers between the ages of 21 and 24)	22.20 €	22.20 €	21.10 €	215.36 €	215.36 €	204.70 €
ENVIRONMENTAL CONTRIBUTION	0.61 €	0.61 €	0.58 €	50.00 €	50.00 €	50.00 €
ADDITIONAL DRIVER SURCHARGE	15.00 €	15.00 €	15.00 €	50.00 €	50.00 €	50.00 €
FAST & GO SERVICE				30.25 €	30.25 €	28.75 €
REFUELLING SERVICE CHARGE				30.25 €	30.25 €	28.75 €
SPECIAL CLEANING	LEVEL 1: Vehicles with accessories that require a washing time not greater than 30 min without the need for special cleaning equipment - Too many objects (garbage, bottles, cans, containers, paper, bags, ...) inside the vehicle. - Excessive surface dirt without becoming embedded.			LEVEL 1 - 35.20€	35.20 €	34.50 €
	LEVEL 2: Vehicles that require a washing time of more than 30 minutes and/or require special cleaning equipment - Dirt embedded in the carpet or upholstery. - Dirt on the upholstery (eg animal hair) - Vehicles with liquid spill (oil, diesel, ... spilled fluids. - Vehicles coming from construction sites with accumulated material and external dirt (mud) concrete embedded in the bodywork... - Large amount of sand tracks.			LEVEL 2 CARES: 143.20€ LEVEL 2 TRUCKS: 217.80 €	143.20 € 217.80 €	135.00 € 207.00 €

EXCHANGE COMMISSION when PAYING WITH CREDIT CARD IN CURRENCY OTHER THAN EUR
GRADE ABOVE THE VEHICLE AND 150€ 05.50€

	REMARKS					
	MAINLAND	BALBAERIC Island	CANARY Island	MAINLAND	BALBAERIC Island	CANARY Island
DELIVER AND OR PICK UP THE VEHICLE WITHIN THE CITY LIMITS	30.54 €	30.54 €	29.03 €	Per Service	Per Service	Per Service
DELIVER AND OR PICK UP THE VEHICLE OUT OF THE CITY LIMITS (24H/7dM) (initial)	67.18 €	67.18€	63.84 €	0.89€ ADDITIONAL KM Per Service	0.89€ ADDITIONAL KM Per Service	0.79€ ADDITIONAL KM Per Service
OUT OF OFFICE HOURS SERVICE	63.80 €	63.80 €	60.54 €	Per Sanction	Per Sanction	Per Sanction
TRAFFIC SANCTIONS ADMINISTRATION CHARGE	40.37 €	40.37 €	38.36 €	Per Sanction	Per Sanction	Per Sanction
DAMAGE RECORD MANAGEMENT CHARGE	This charge is payable for every accident or disciplinary proceeding instructed by the competent authority in relation to the leased vehicle and due to events occurring during the lease period.			Per Damage Incident	Per Damage Incident	Per Damage Incident
	61.41 €	61.41 €	58.20 €			
DAMAGE CHARGE (FAILURE TO DELIVER THE ACCIDENT REPORT (SAR))	This charge is payable should the vehicle be damaged during the lease period, regardless of the extent of this damage in case: - Result of an accident during the rental period and the corresponding accident report is not presented and/or where appropriate, the timely declaration of accident, at the end of the rental. The administrative charge will be requested by Europcar at the end of the rental agreement at the time of final settlement of the rental agreement. - Involvement in the traffic accident, the administrative charge will be requested in the case of the damage indicated below: (i) with respect to damage consisting of scratches on the vehicle of less than 1cm, (ii) with respect to damage consisting of dents and scratches from 2 cm to 15 cm in size, (iii) in scratches in glass smaller than 15 cm. (iv) when the vehicle is delivered with a flat tire and (v) when the vehicle is not delivered in the proper cleaning conditions.			Per Rental	Per Rental	Per Rental
	35.74 €	35.74 €	34.25 €			

	REMARKS					
	MAINLAND	BALBAERIC Island	CANARY Island	MAINLAND	BALBAERIC Island	CANARY Island
BREAKDOWN ASSISTANCE ADMINISTRATION CHARGE	150.00 €	150.00 €	142.00 €	Per Service	Per Service	Per Service
EMS SERVICE (Emergency Management Service abroad)	120€/day, up to a maximum amount of 150€/rental 4.25€/per day of rental			This amount will be applied when you contact the EMS service to be able to drive in the Authorized Countries as stated in point 2 of our T&Cs. This service will apply only to Tourist Vehicles.		
Cross Border Fee	120€/day, up to a maximum amount of 150€/rental			This charge will be accrued in the event that You and / or the Driver circulate in the Authorized Countries without having contracted the EMS service. This charge shall apply only and exclusively to Tourist Vehicles.		
Cross Border Penalty Non Authorized Countries Charge	300€/rental			For Tourist Vehicles, this charge will be accrued in the event that You and / or the Driver circulate in countries not included in the Authorized Countries. For Off-road Vehicles, Commercial Vehicles and/or Cargo Vans, this charge will be applied in the event that You and / or the Driver drive outside the Spanish peninsula territory.		
Complaint processing Fee	35.30€ for each intervention before the complaint authority			This amount will be applied if you do not comply with your obligation of returning the vehicle, either at the termination of the Contract, or at Europcar's request in a consequence of your breach of contract. This fee will be charged each time Europcar is required to intervene before the complaint authority in order to file the corresponding complaint for misappropriation, or addition if it is necessary to do so.		
Recovery Vehicle Charge	303.00 €			This amount shall be applied in the event that the Vehicle has to be garaged and/or picked up for recovery.		
FAIR Service (Fine Appeal Waiver)	At the counter if you decide to hire it at the counter, the service is subject to a charge of 4.25€/per day of rental. At the end of the rental, if you decide to hire it at the end of your rental it would be subject to an extra charge (20% of the value of the fine associated with the traffic offence you commit).			The FAIR service does not exempt the driver/contractor from the payment of the Fine &		

PRICE PER RENTAL

	SUPPLEMENTS					
	MAINLAND	BALBAERIC Island	CANARY Island	MAINLAND	BALBAERIC Island	CANARY Island

REPORT SERVICE CHARGE (pick up the vehicle at any Airport) "Airport Surcharge"	15% over the price of the rental, excluding Carbon Offset (CO2), Fuel, Damages and Taxes (IVA, I.C.T.).					
SERVICE IN PREMIUM AND AIR-TRAIN STATIONS "Premium Stations and Railway Surcharge"	15% over the price of the rental, excluding Carbon Offset (CO2), Fuel, Damages and Taxes (IVA, I.C.T.).					

COMPENSATION FOR ACCESSORIES LOST OR BROKEN / PENALTIES

	PRICE PER RENTAL					
	MAINLAND	BALBAERIC Island	CANARY Island	MAINLAND	BALBAERIC Island	CANARY Island
REPLACEMENT COST FOR LOST/BROKEN CAR KEYS	Charge Excluded					
UNASSIGNED TRUNKS	15.10 €	15.10 €	14.08 €	Per accessory	Per accessory	Per accessory
UNASSIGNED SAFETY JACKS	15.10 €	15.10 €	14.08 €	Per accessory	Per accessory	Per accessory
EMPTY CHILD SEAT	55.00 €	55.00 €	50.00 €	Per accessory	Per accessory	Per accessory
NAVIGATION SYSTEM	145.20 €	145.20 €	135.20 €	Per accessory	Per accessory	Per accessory
TABLET	200.00 €	200.00 €	180.00 €	Per accessory	Per accessory	Per accessory
PHONE DOCUMENTATION	12.50 €	12.50 €	12.50 €	Per accessory	Per accessory	Per accessory
CONNECTIVITY DEVICE	375.00 €	375.00 €	375.00 €	Per accessory	Per accessory	Per accessory
GPS DEVICE DISCONNECTION	100.00 €	100.00 €	100.00 €	one-time charge per accessory		
PUBLIC CHARGING CABLE (electric hybrid vehicles - EV-PHEV)	363.00 €	363.00 €	345.00 €	This charge will be applied if at the time of return of the vehicle by the customer the charging cable is not returned to the public network or is returned in poor condition as it is available.		
DOMESTIC CHARGING CABLE (electric hybrid vehicles - EV-PHEV)	363.00 €	363.00 €	345.00 €	This charge will apply if at the time of return of the vehicle by the customer the charging cable is not returned to the domestic network, or is returned in poor condition because it is available.		
IMPROPER USE OF ELECTRIC CHARGERS ON PUBLIC STREETS	1.00 €	1.00 €	1.00 €	This charge will be applied in case the vehicle is not unplugged from the power pole after having reached 100% of its total charge.		
Cancellation Fee	50.00 €	50.00 €	50.00 €	This charge will be applied if your reservation is cancelled less than 48 hours in advance. You will be charged up to a maximum of 50 Euros.		
NO SHOW FEE (no show)	05 *150 Vans & Trucks	05 *150 Vans & Trucks	05 *150 Vans & Trucks	This charge will be payable if you have provided your credit card details to guarantee your booking and fail to collect the vehicle at the time of pick-up or at a time of maximum of 24 h not will be charged except in the case of Vans & Trucks where reserved have been booked "100".		

ADDITIONAL SERVICES

	PRICE PER RENTAL					
	MAINLAND	BALBAERIC Island	CANARY Island	MAINLAND	BALBAERIC Island	CANARY Island
DIESEL VEHICLE CHARGE	6.00 €	6.00 €	6.41 €	24.20 €	24.20 €	22.75 €

Note: Different conditions may apply to corporate customers with individual commercial agreements in force.