Europcar

TARIFF GUIDE

Updated: 1st June 2026

This Tariff Guide is intended to provide details of all additional costs and should be read in conjunction with the Terms and Conditions of Hire, the UK Terms and Conditions of Hire on www.europcar.co.uk, the booking confirmation email, the Rental Agreement, the Light Damage Charges Schedule and the Privacy Policy, which together form the Contract.

In cases where the pricing can vary due to factors such as location or duration of rental, maximum prices have been included as a guide and exact pricing will be provided when booking and confirmed in your Rental Agreement.

GENERAL PRODUCTS - The following are products we offer that you may buy when you pick up the Vehicle. These are not included in the rental charges. Some are optional.

Description	What does it do?	Rate (inc VAT)
Young Driver Surcharge	This is a mandatory charge for hirers and drivers aged 25 and under, who are subject to our Basic Protection package and any excess reduction product.	Up to a maximum of £79.00 per day
Additional Driver	The cost to authorise each additional person to drive a Vehicle and includes the Basic Protection package	£19.10 per day, up to a maximum of £191.00 per rental
DVLA Contact Charge	This is the charge we make if we need to validate your driving licence with the DVLA	£4.75 per incident
Congestion Charge	This is a mandatory local government tax levied to enable you to drive a Vehicle from the time of pick up from within the London Congestion Zone. The Charge will be valid up to midnight on the day of pick-up	Charged at the rate prevailing on the day of pick-up. Refer to the following website address: https://tfl.gov.uk/modes/driving/congestion-charge
Full Tank Option	You can buy a full tank of fuel at the start of your Hire Period. If you buy this product then you can return the Vehicle to us with any level of fuel in the tank and you will not be charged for refuelling.	Price will be the average fuel price - please see the section on Fuel Charges below.
Europdrive Pack: Cars and Vans	This is mandatory if you wish to take a car or van and drive it outside of the UK. The pack includes our consent form VE103B.	This varies by location up to a maximum of £312.00
Cross-Border Pack	This is mandatory if you wish to take the Vehicle and drive it from Mainland UK into the Republic of Ireland and/or from Northern Ireland into the Republic of Ireland. The pack includes our consent form VE103B	This varies by length of hire up to a max of £187.43
Island Explorer Pack	This is mandatory if you wish to take the Vehicle from Mainland UK to, and use it on, the following islands: Isle of Wight, Skye, Arran, Orkney, Shetland and any additional UK islands listed from time to time in the T&Cs, the Tariff Guide and/or any product information ("UK Islands")	Up to £48 per rental. Please note the price may vary by checkout location so you are advised to check.
Booster Cushion	Seating for young children	The cost to rent a booster cushion is £15.70 per day, up to a maximum of £154.70 • If a booster cushion is lost, stolen or damaged during the Hire Period you will pay us £84.00 per booster cushion to replace it.
Child Seats	Full seating for young children (0-7 years)	The cost to rent a child seat is £15.70 per day, up to a maximum of £154.70 • If a child seat is lost, stolen or damaged during the Hire Period you will pay us £84.00 per child seat to replace it.
Satellite Navigation Units		The cost to rent a satellite navigation unit is £17.84 per day up to a maximum of £178.40 per rental • If a satellite navigation unit is lost, stolen or damaged during the Hire Period you will pay us £84 to replace it.
Late check-in	This product extends the return time by up to 2 hours.	Up to £30 per rental
Out of hours collection	If you wish to collect your Vehicle at a time that is outside of the Europcar station's normal opening hours or if you have reserved a Vehicle from one of our airport locations that is linked to a quoted flight number and your arrival has been delayed beyond the due closing time of the station then an out of-hours collection charge may apply.	£60 per rental
Out of hours key return box	This charge will apply if you return the Vehicle to the Europcar station outside of normal opening hours and leave the keys in the key return box. It will also apply if you leave the keys in the key return box during normal opening hours	£20 per rental

CONVENIENCE PRODUCTS - These are optional products that are not included in the daily rental charges.

Description	What is the Charge for?	Cost Inclusive of VAT (if applicable)
Arrive and Drive (Heathrow T3 Only)	This applies if you wish to collect your hire Vehicle from outside terminal T3 at Heathrow Airport	£26.18
Meet & Greet (Heathrow Only)	A personalised service where we meet you in the Arrivals Hall and take you to your hire Vehicle in the short-stay car park	£44.03
Drop-Off Service (Heathrow Only)	We drive you to the Airport in your hire Vehicle and drop you off so you don't need to use the courtesy bus	£26.18
Deliver and Collect	This applies if you wish to have your Vehicle delivered to or collected from your home or work address in the UK. In addition to the Deliver/Collect charge, you are also responsible for the cost of the fuel we use to deliver and to collect the Vehicle. Minimum notice period 2 hours for standard cars and 2 days for Vans.	A fixed charge of £25.00 each way and £2.00 per mile.

EMERGENCY TRAVEL PRODUCTS - These are optional products that are not included in the rental charges.

Product	What does it do?	Daily Rate (inc Insurance Premium Tax)	
		**Vehicle Category	Daily Rate
Super Personal Accident Insurance (SPAI)	Provides cover for you and your passengers for: personal injury and death up to €200,000, medical expenses up to €10,000 and baggage up to €5,000	All Vehicle groups Van groups	£9.52 £11.90
Emergency Travel Service (SPPAI)	Provides cover for a range of emergency situations that could arise in a foreign country such as medical repatriation, replacement of travel documents and legal referrals.	All Vehicle groups	£4.50

ROADSIDE ASSISTANCE PRODUCTS - These are optional products that are not included in the daily rental charges.

Product	What does it do?	Daily Rate (VAT)	
		**Vehicle Category	Daily Rate
Roadside Assistance Plus	Protects against having to pay recovery charges for non-mechanical breakdown or driver error incidents (eg., locking keys inside the Vehicle) which would normally be chargeable	All Vehicle groups	This varies by length of hire, up to a maximum daily rate of £19.00
Roadside Assistance Express	**This is an enhanced version of Roadside Assistance Plus available in the UK Mainland and Northern Ireland.** During D&C station normal working hours, we bring a replacement Vehicle to you, to get you back on the road as quickly as possible.	All Vehicle groups	This varies by length of hire, up to a maximum daily rate of £20.00

UPGRADE CHARGES - These are optional charges which will be applied per day if the booked Vehicle is upgraded.

Upgrade Level	What does it do?	Daily Rate (inc VAT)
Various	It may be possible to upgrade your reserved Vehicle to a different Vehicle at the time of pick-up. Please ask for further detail at the time of collection	Price on request, as it depends upon the Vehicle you originally booked and the Vehicle you are upgrading into

EXCESS REDUCTION PRODUCTS - These are optional and are not included in the rental charges.

** Vehicle category descriptions and collision damage waiver excess values see page 5
‡ Categories A & B daily rates for Premium and Medium Protection Packages are linked to particular Europcar stations.

-

Product	What does it do?		Consolidated Pricing (inc VAT)			
			Category A Daily Rate‡		Category B Daily Rate‡	
	STANDARD CARS	Days Rental	Small ** Vehicle	Large ** Vehicle	Small ** Vehicle	Large ** Vehicle
Premium Protection Package ('Premium')	**Available at participating Europcar stations only.** This product can reduce standard collision damage waiver excess applicable to small and large group Vehicles to £0.	This varies by length of hire up to a max daily rate of	£60.50	£73.50	£54.50	£66.00
			Category A Daily Rate‡		Category B Daily Rate‡	
	STANDARD CARS	Days Rental	Small ** Vehicle	Large ** Vehicle	Small ** Vehicle	Large ** Vehicle
Medium Protection Package ('Medium')	Combines: Collision Damage Waiver, Theft Waiver and the Medium Protection Package to limit your liability to between £350 and £1,050, depending upon the type of vehicle you are hiring	This varies by length of hire up to a max daily rate of	£47.00	£58.00	£42.50	£52.00

ANY VEHICLE		Vehicle Category**	Days Rental	Daily Rate
Value Cover: Glass, Lights and Tyre	Reduces standard collision damage protection excess liability for damage to windscreens, tyres and glass to £0	Small and Large Cars	This varies by length of hire up to a max daily rate of	£21.00
		Van groups		£22.00

EXCESS REDUCTION PRODUCTS FOR STAND LIABLE RENTERS - These are optional and are not included in the rental charges.

Product	What does it do?	Consolidated Pricing Daily Rate (inc VAT)	
		**Vehicle Category	This varies by length of hire up to a max daily rate of
Collision Damage Waiver	Reduces your liability for damage to the Vehicle to the standard collision damage waiver excess amount.	All Vehicle groups	£26.00
Theft Waiver	Reduces your liability for theft of the Vehicle and/or damage arising out of a theft to the standard collision damage waiver excess amount.	All Vehicle groups	£26.00
Medium Protection Package ('Medium')	Combines: Collision Damage Waiver, Theft Waiver and the Medium Protection Package to limit your liabilty to between £350 and £1,050, depending upon the type of vehicle you are hiring	Small	£51.00
		Large	£62.50
Premium Protection Package ('Premium')	**Available at participating Europcar stations only** Reduces your liability for the full cost of a Vehicle to £0	Small	£65.50
		Large	£80.00

VEHICLE CATEGORY DESCRIPTIONS and COLLISION DAMAGE WAIVER EXCESS VALUES

Your excess value will be as set out in your Rental Agreement, or as otherwise communicated to you. However, it will be no more than the sum set out below**.**

**Vehicle Category	Description	Standard Collision Damage Waiver Excess	Medium Excess	Premium Excess
Small	Mini / Economy / Economy Elite / Compact / Compact Elite	£2,000	**Category A Vehicle ‡** £450	£0.00
Large	Intermediate / Intermediate Elite / Standard	£2,200	**Category B Vehicle ‡** £350	
Premium	Premium Vehicles	Up to a maximum of £4000	from £850.00 to £1,050.00	NA
Vans	All Vans	Up to a maximum of £1,900	from £350.00 to £450.00	NA

OTHER CHARGES - You may incur some of the following Charges during your Hire Period. These are not included in the rental charges but will be calculated and payable when you return the Vehicle to us.

Description	What is the Charge for?	Cost Inclusive of VAT (if applicable)
Excess Mileage Charges STANDARD CARS	**Rentals of up to 27 consecutive days:** mileage is unlimited and excess mileage charges will not apply **Rentals of 28 consecutive days or more:** Excess mileage charges will apply if the car travels more than the selected mileage allowance of 30, 90 or 120 miles per day (averaged over the whole length of the Hire Period). *For example:* if during a 30 day Hire Period you drive 2,750 miles and opted for the 90 miles per day inclusive mileage allowance then you will be charged for 50 miles @ 30 pence per mile (ie., 2750 minus (30x90))	30 pence per mile for each mile driven over the relevant mileage allowance
Excess Mileage Charges VANS	**Rentals of up to 6 consecutive days:** Excess mileage charges will apply if the Van travels more than 250 miles per day. *For example:* if during a 5 day hire you drive a Van 1350 miles then you will be charged for 100 miles @ 24 pence per mile (ie., 1350 minus (5x250)) **Rentals of 7 consecutive days or more:** Excess mileage charges will apply if the Van travels more than 90 miles per day. *For example:* if during a 10 day Hire Period you drive a Van 1200 miles then you will be charged for 300 miles @ 24 pence per mile (ie., 1200 minus (10x90))	24 pence per mile for each mile driven over the relevant mileage allowance
One-way Hire	If, in the middle of the Hire Period, you decide you wish to return the Vehicle to a different Europcar station than you originally planned then you must have this authorised by us in advance (because some Europcar stations do not accept all Vehicles) and you must pay the one-way hire Fee **ONE-WAY HIRES ARE NEVER PERMITTED OUTSIDE OF THE UK.** **If you do leave a Vehicle outside of the UK we will charge you for the cost to repatriate it**	**Pre-authorised UK Fee:** up to a maximum cost of £357 **Unauthorised UK Fee:** up to a maximum cost of £595 **Unauthorised overseas Fee:** up to a maximum cost of £2,380 **Please contact the Europcar station where you collected your Vehicle for cost details.**

Aborted Deliver and Collect Charge	This applies, *in addition to the Deliver or Collect charge shown above,* if you are not available at your home or work address in the UK to take delivery of the Vehicle at the start of your Hire Period or to hand it back to us when we collect it at the end of the Hire Period	If we have come out to you - £45.00 If it has been aborted without us coming out to you - £31.00
Fuel Charges	These fuel charges will apply if: i. you have not purchased our Full Tank Option; and ii. you have returned the Vehicle to us at the Europcar station without refilling the fuel tank to its maximum capacity. You will be charged for each litre of fuel that is required to refill the fuel tank of the Vehicle to its maximum capacity.	The cost of each litre of fuel that is required, which is charged at the pump price per litre multiplied by 2.5. Please see the estimated fuel charge on your Rental Agreement.
Electric Vehicle Recharge Charges	These recharge charges will apply if: i. If you have not purchased the 80% Charge Option; and ii. the Vehicle is not returned with a minimum of 80% state of charge You will be charged for the energy needed to return the Vehicle to a minimum state of charge of 80%.	The cost of the missing charge is calculated as follows: (weighted average price index for rapid/ultra rapid charging + £0.15 per kilowatt)* x number of kilowatts of electricity required to refill the battery to 80% state of charge. Please see the estimated price shown on your Rental Agreement
Ad Blue Charge	Applies to diesel vans on rentals up to and including 27 days. It is calculated on the total mileage driven during the Hire Period, including mileage driven by you and any authorised drivers, as well as Delivery and Collection mileage.	£0.035 (3.5p) per mile driven
Valet Charge	This applies where the level of cleaning required to return the Vehicle to a rentable condition will take longer for our staff to complete than our standard 'ready-for-rent' clean. For example if you or one of your passengers smokes or has used e-cigarettes in the Vehicle	£45 **excludes charges for rentals in Northern Ireland which may vary**
Reservation Amendment (or Modification) Charge	To cover our administration costs each time you amend any details of your booking before the Hire Period is due to start and you give us less than 48 hours' notice of the change or for any modifications you may wish to make once the Hire Period has started	£5
Changeover Charge	This charge will apply if, after the Hire Period has started and for reasons of personal preference only, you wish to change the Vehicle to a different Vehicle within the same vehicle group	£25
Late Cancellation Charge	This charge will be made if you tell us you wish to cancel your booking but you give us less than 48 hours' notice	Up to a maximum of £54
No Show Charge	This charge will apply if you did not cancel your booking and you do not collect your Vehicle	£134
Third Party Administration Charge	Applies where we have to provide your details to, make payments or otherwise liaise with, any third parties (for example for unpaid congestion or parking charges)	£50
Unpaid Charges Admin Charge	Applies if we have to recover unpaid charges associated with your rental. Reasonable legal fees, statutory court costs and interest may be payable in addition to this fee	£40
Extension Charge	Applies when you notify us that you wish to extend the length of your Hire Period	£10
Unauthorised Extension Charge	Applies when you return the Vehicle after the end of the Hire Period (or after any Late Check-in period has expired) and we have not agreed to extend the Hire Period in advance	£25
Congestion Charge	This is a mandatory local government tax levied to enable you to drive a Vehicle from the time of pick up from within the London Congestion Zone. The Charge will be valid up to midnight on the day of pick-up	Charged at the rate prevailing on the day of pick-up. Refer to the following website address: https://tfl.gov.uk/modes/driving/congestion-charge
Recovery of Overdue Vehicles	These charges will apply if: • you fail to return the Vehicle to us at the end of the Hire Period without either extending the Hire Period by due process or advising us of any delay: and • you do not respond to our verbal request to return the Vehicle and we therefore need to write to you to recover the Vehicle. The following charges cover the Europcar back-office resources required to draft and deliver the following letters as a means to recover our Vehicle: **Letter A:** sent 24 hours after the return time and following an initial call by the station; **Letter B:** is delivered by hand 24 hours after Letter A if we receive no response from it; **Letter C:** will be sent by our Security Team via email and text if we receive no response to Letter B after 24 hours of its delivery. **Failure to respond within 24 hours of Letter C being delivered will cause us to report the Vehicle to the police as stolen.**	Letter A - £30 Letter B - £42 Letter C - £36
Missing Device Charge	This charge is applied when a Vehicle is returned and the electronic geolocation unit is found to be missing.	£235
Disconnected Device Charge	This is the charge to reinstall the electronic geolocation unit if it is disconnected.	£75
Unauthorised Crossing Charge	This charge applies if you take a vehicle: • from Northern Ireland or Mainland UK into the Republic of Ireland; **AND/OR** • from Northern Ireland or Mainland UK into continental Europe; **AND/OR** • from Mainland UK to the UK Islands, without telling us in advance and obtaining the Cross-Border Pack, Europdrive Pack or the Island Explorer Pack (as appropriate).	£14.07 per incident, plus the cost of the appropriate Cross-Border Pack, Europdrive Pack or Island Explorer Pack for the number of days the vehicle is outside of Mainland UK or Northern Ireland

CHARGES FOR LOSS OR DAMAGE TO THE VEHICLE OR ACCESSORIES

LIGHT DAMAGE RELATED COSTS

Description	What is the Charge for?	Cost Inclusive of VAT (if applicable)
Light Damage to the Vehicle	You will be notified of the charges with respect to Light Damage to the Vehicle (which are the fixed sums set out in the Light Damage Charges Schedule **or** ascertained from a desktop assessment using industry standard software to estimate damage costs) once the Vehicle has been assessed at the end of the Hire Period. Light Damage is further explained in sections 12.8 and 12.9 of the T&Cs	You will be charged a Light Damage Administration Charge of £50.00, **in addition** to the fixed sums set out in the Light Damage Charges Schedule **or** ascertained from a desktop assessment using industry standard software to estimate damage costs
Light Damage Administration Charge	Applies if we have to charge you for Light Damage caused to the Vehicle whilst you are in possession of it (and includes loss of or damage to any non-essential Accessories or keys, as identified in the Light Damage Charges Schedule **or** ascertained from a desktop assessment using industry standard software to estimate damage costs). This charge pays for the back-office resource required to process associated paperwork.	£50

SERIOUS DAMAGE RELATED COSTS

Description	What is the Charge for?	Cost Inclusive of VAT (if applicable)
Damage to the Vehicle OTHER THAN (i) Light Damage or (ii) Loss of or Damage to Essential Items or Tyre or Windscreen Replacement or Repair or (iii) where the Vehicle is determined by us to be a Total Loss	You will be notified of the charges with respect to damage to the Vehicle or for waste disposal or specialist cleaning once the Vehicle has been assessed at the end of the Hire Period. We consider serious damage to include, but not be limited to, circumstances where you have returned the Vehicle to us: (i) in an unclean condition indicating it has been used to carry raw or hazardous waste or it still contains raw or hazardous waste and the provisions of section 11.1.1.3 apply; or (ii) containing excessive amounts of refuse ; or (iii) in a condition that requires more than a valet clean or our standard ready for rent clean (for example if you or a passenger has smoked or used e-cigarettes in the Vehicle) and means we must engage specialist cleaners to return it to a rentable standard. As explained in section 12.11.1 of the T&Cs, you will pay us the sums we become liable to pay to our suppliers in recovering and/or repairing the Vehicle.	You will be charged: • a Loss of Use Charge; (calculated as indicated in section 12.11.2.1 of the T&Cs), • an Engineer's Charge of £45; and • a Serious Damage Administration Charge of £100; and • the cost we become liable to pay to our suppliers in recovering and/or repairing the Vehicle and/or the cost of using external experts for disposal of rubbish or specialist cleaning.
Damage to the Vehicle, where the Vehicle is determined by us to be a Total Loss	You will be notified of the charges with respect to damage to the Vehicle, once the Vehicle has been assessed at the **end of the Hire Period**. As explained in section 12.15 of the T&Cs, you will pay us the sums representing the pre-accident value of the Vehicle and any Vehicle recovery charges, less any sums we recover in respect of the Vehicle when it is sold for salvage.	You will be charged: • a Loss of Use Charge (calculated as indicated in section 12.15.2 of the T&Cs), • an Engineer's Charge of £45; and • a Serious Damage Administration Charge of £100, and • the sums contemplated in section 12.15.1 of the T&Cs.
Engineer's Charge	This applies if the Vehicle has suffered Serious Damage or is a Total Loss. It pays for an engineer to assess whether a damaged Vehicle is worth repairing and, as applicable, to: (i) liaise with the repairers to determine how it will be repaired and what it will cost; or (ii) determine the pre-accident value of the Vehicle and to arrange for the Vehicle to be sold for salvage. This charge is in addition to the Serious Damage Administration Charge	£45
Serious Damage Administration Charge	Applies if we have to charge you for Serious Damage caused to the Vehicle whilst you are in possession of it. This charge pays for the back-office resource required to process the paperwork associated with Serious Damage.	£100

DAMAGE TO TYRES, WINDSCREEN AND LOSS OF OR DAMAGE TO ESSENTIAL ITEMS RELATED COSTS

Description	What is the Charge for?	Cost Inclusive of VAT (if applicable)
Loss of or Damage to Essential Items	If an Essential Item is lost or damaged **during your Hire Period** you will be notified of the applicable charges	You will be charged • the costs we incur to replace or repair lost or damaged Essential Items; and • a Tyres, Windscreen and Essential Items Damage Administration Charge of £50.

	You will be notified of the charges with respect to Loss of or Damage to Essential Items once the Vehicle has been assessed **at the end of the Hire Period**. Loss of or Damage to Essential Items are further explained in section 12.13.1 of the T&Cs.	You will be charged • the costs we incur to replace or repair lost or damaged Essential Items; • a Loss of Use Charge; (calculated as indicated in section 12.13.1.2.1 of the T&Cs); and • a Tyres, Windscreen and Essential Items Damage Administration Charge of £50.
	Emergency Call Out charge	• £90 per call out
Tyre Replacement or Tyre Repair	If the Tyre is Replaced or Repaired **during your Hire Period** you will be notified of the applicable charges	You will be charged • the costs we incur for the Repair or the Replacement Tyre; and • a Tyres, Windscreen and Essential Items Damage Administration Charge of £50.
	You will be notified of the charges with respect to a Tyre Replacement or Tyre Repair once the Vehicle has been assessed **at the end of the Hire Period**. Tyre Replacements and Tyre Repairs are further explained in section 12.13.3 of the T&Cs	You will be charged • the costs we incur for the Repair or the Replacement Tyre; • a Loss of Use Charge; (calculated as indicated in section 12.11.2.1 of the T&Cs); and • a Tyres, Windscreen and Essential Items Damage Administration Charge of £50.
	Emergency Call Out charge	• £90 per call out
Windscreen Replacement or Repair	If the Windscreen is Replaced or Repaired **during your Hire Period** you will be notified of the applicable charges	You will be charged: • the costs we incur for the Windscreen Replacement or Repair; and a Tyres, Windscreen and Essential Items Damage Administration Charge of £50.
	You will be notified of the charges with respect to a Windscreen Replacement or Repair once the Vehicle has been assessed **at the end of the Hire Period**. Windscreen Replacements and Repairs are further explained in section 12.14 of the T&Cs	You will be charged: • the costs we incur for the Windscreen Replacement or Repair; • a Loss of Use Charge (if applicable and calculated as indicated in section 12.11.2.1 of the T&Cs); and • a Tyres, Windscreen and Essential Items Damage Administration Charge of £50.
	Emergency Call Out charge	• £90 per call out
Tyres, Windscreen and Essential Items Damage Administration Charge	Applies if we have to charge you for Loss of or Damage to Essential Items or Replacement Tyres or Windscreen or for a Tyre Repair as a result of damage caused whilst you are in possession of the Vehicle and the Replacement (Tyre and/or Windscreen) or Tyre Repair is carried out after you have returned the Vehicle to us at the end of the Hire Period. This charge pays for the back-office resource required to process associated paperwork.	£50

OTHER DAMAGE RELATED COSTS

Description	What is the Charge for?	Cost Inclusive of VAT (if applicable)
Vehicle Recovery Charge	Recovery of a Vehicle that has broken down or is damaged due to customer negligence	£175 recovery charge £3 per mile towing
Statutory Charge for Vehicle Recovery by Police	The cost to redeem a Vehicle if it is recovered by police because of your breach of the T&Cs (please refer to section 5 *(What are my obligations towards the Vehicle?))*	£150
Statutory Storage Charges following Police Recovery	Charges that are charged by the police for storing a Vehicle following its recovery by them	Currently £20 per day
Agent Recovery Charge	The cost we incur if, because of your breach of the T&Cs (please refer to section 5 *(What are my obligations towards the Vehicle?))*, we have to instruct agents to recover a Vehicle on our behalf	Between £200 & £400 in the UK Up to £2,000 from Europe